Randall Reynolds

Billings Bozeman

randallmreynolds@gmail.com

Experience

RightNow Technologies — May 2007 – Present

Product Delivery Intern

- Improved speed and reliability of automated build and smoke test processes.
- Automated hourly smoke tests and bug submissions.
- Tested custom environments and interesting scenarios.

Information Systems Intern

- Desktop support.
- Product Development 22” monitor upgrade.

API Test Team Intern

- Adapted product to 64-bit compile environment.
- Tested API functions.
- Fixed memory leaks.

Montana State University – Bozeman — Oct 2006 – May 2007

System Administration Assistant

- Lab machine support.

Education

Montana State University – Bozeman (3.68 GPA) — Aug 2005 – Present

- Computer Science
- Management of IT

Billings West High School (3.40 GPA) — Sept 2001 – May 2005

- Programming
- Cisco networking

Publications

Nurzhan Nurseitov, Michael Paulson, Randall Reynolds, and Clemente Izurieta, “*Comparison of JSON and XML Data Interchange Formats: A Case Study,*” Proceedings of CAINE-2009. — Nov 2009

Skills

Programming: Java, C, C#/WPF, VBA, Bash, Batch, Ant, CruiseControl, PHP, HTML/CSS

Environment: Windows, RedHat clones

Achievements

Dean's List — Aug 2005 – Present

Micron Scholar — May 2006 – May 2009

Activities

Association for Computing Machinery — Aug 2005 – Present

- Officer — Aug 2007 – Present

Pep Band — Sept 2001 – May 2008

Marching Band — Sept 2001 – Dec 2007

- Section Leader — Aug 2006 – Dec 2007

Hobbies

Programming, video games, and more!